



Our internal 5-Point Check Compliance Program is modeled after the former Quality Certification Alliance (QCA) accreditation program. This program includes third-party audits of our headquarters and supplier base at the same frequency and standards of QCA. It adheres to the five pillars of compliance established by QCA:



SOCIAL COMPLIANCE

Our company and supply chain facilities adhere to legal and ethical international standards for social accountability, including those that impact wages, working hours, discriminatory hiring and employment practices, employee health and safety, forced labor, and child labor.



PRODUCT SAFETY

We have policies in place to detect and prevent non-compliant product from shipping to customers. This includes testing product materials and coatings, compliance with regulatory requirements, and an effective and efficient recall system.



PRODUCT QUALITY

We have documented procedures to ensure continuous adherence to product quality and performance standards, from design through production. This includes a formal quality manual, regular inspections, and a supplier qualification program.



SUPPLY CHAIN SECURITY

Our policies are designed to provide supply chain visibility and secure delivery of products manufactured and shipped under the BAG MAKERS name. Our program meets security criteria established by U.S. Custom's C-TPAT program to protect our borders.



ENVIRONMENTAL STEWARDSHIP

We promote ongoing conservation of the environment by complying with local regulations, recycling, and restricting banned substances.